

Hello everyone,

As we make our way through the first of two primaries in 2024 and prepare for the Presidential and Congressional elections in November, we have heard concerns from many of you over the fitness for duty of VERIS.

We appreciate everyone who has shared their concerns.

This edition of the SVRS Snapshot is dedicated to sharing with you the many actions ELECT has and will continue to take to ensure VERIS functionality through 2024 and into 2025.

For those who have not been introduced to Brandon Smith, our new Chief Technology Officer, please read on.

DJ Geiger  
Director of Operations



On October 25<sup>th</sup>, 2023, ELECT hired a new Chief Technology Officer, Brandon Smith. Brandon began his state service in 2011 performing Homeland Security assessments and conducting training as part of the Secretary of Veterans Affairs and Homeland Security (now Public Safety and Homeland Security). He also trained localities to conduct their own assessments using the DHS Automated Critical Asset Management System (ACAMS). Brandon was then appointed as the Statewide Interoperability Coordinator for the Commonwealth assisting localities in applying for and tracking spending of their State Homeland Security Grant funds. He acted as a voice for the 133 localities ensuring the needs of each locality were heard during the process. Brandon is a veteran of the United States Marine Corps and has worked to ensure successful deployment of projects ranging from small locality improvements to global platform rollouts. Brandon has worked in both the public and private sectors covering a wide range of technologies and looks forward to serving the Commonwealth in his current role at the Department of Elections with a focus on customer service.

### Completed Enhancements to VERIS:

- Expanded resource capacity to better handle the number of users/transactions.
- Moved VERIS reporting to dedicated resources to allow for a better report generation flow.
- Identified the need for true High Availability architecture when processing reports to allow for multiple reports to be generated at the same time.
- Expanded the use of logging to reduce troubleshooting time when errors occur.



## Decreased Processing Time:

Historical Voter Credit Processing Time

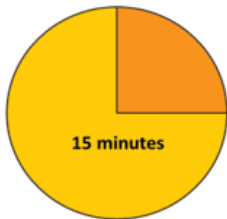


Current Voter Credit Processing Time



The processing time for Voter Credit has decreased from 7 minutes to less than 1 minute.

Current Error and Validation Report Processing Time



Projected Error and Validation Report Processing Time



The processing time for Error and Validation Report is projected to decrease from 15 minutes to less than 1 minute.

## UPCOMING DEPLOYMENTS:

- We will deploy an optimized version of the Error and Validation report.
- We are working to provide a .txt file format of the electronic pollbook, similar to the .csv already provided, in order to remove a step from a large portion of the GR community's daily activity and make the process more efficient. Currently, this update is slated to deploy at the end of March/beginning of April.

## Please continue to provide feedback through the JIRA customer support helpdesk.

When submitting tickets, please be sure to include as much detail as possible to assist with troubleshooting and identifying possible solutions to address the problem.

## REMINDER TO GET INVOLVED WITH SVRS:

Please write to [svrsfaq@elections.virginia.gov](mailto:svrsfaq@elections.virginia.gov) if you would like to be involved in **Testing** the new system or would be willing to advise the development of **Training** and a **Mock Election**.

These activities will ramp up in late 2024 leading up to the SVRS launch in 2025.



★ VIRGINIA ★  
DEPARTMENT of ELECTIONS