

8/27/24 UPDATE

You are receiving this reminder because you are currently in one of the following Enhanced tracking statuses and your set up is not complete OR you have not notified Ellen Oakey of your preference to manually email your voters (see attached list):

- No Response
- Pending Response (issues remain)
- Setup Error (issues remain)

Please contact support@enhancedvoting.com if you need further assistance to complete your set up.

Please email ellen.oakey@elections.virginia.gov if your locality prefers to manually email the online ballot link to Print Disabled/UOCAVA voters (and prefers not to use the Enhanced Ballot auto-email option using Email from Email Address detailed below)

8/12/24 UPDATE

To clarify:

- **For UOCAVA voters:** GRs are **NOT required** to use Enhanced Ballot for UOCAVA voters, if they prefer to email voters directly.
- **For Print Disabled voters:** **All GRs ARE REQUIRED to use the Enhanced online ballot for Print Disabled voters.** The locality must add their Print Disabled voters and approve their ballots in Enhanced Ballot (NOTE: Please WAIT to do so until ELECT notifies GRs that the election has been created in Enhanced Ballot and is ready for GR review).

Next, you have the following options for how your Print Disabled (and/or UOCAVA) voters will receive the email that provides them with their ballot URL link in Enhanced Ballot:

a) Enhanced can auto-email the ballot URL to the Print Disabled/UOCAVA voter (**if this option is preferred, follow the advisory steps below**)

b) the GR can manually email the URL to Print Disabled/UOCAVA voters (if this option is preferred, you will have to manually send email notifications to the voter directing them to their online ballot).

ACTION NEEDED:

A. To have Enhanced Ballot auto-email Print Disabled/UOCAVA voters using your email, no later than Friday, August 30, 2024, follow the advisory steps below.

B. If your locality prefers to manually email the online ballot link to Print Disabled /UOCAVA voters (and prefers not to use the Enhanced Ballot auto-email option using Email from Email Address detailed below), do the following:

1. Now: Notify Ellen Oakey by email: ellen.oakey@elections.virginia.gov
2. Later: Once you receive the Official ELECT Advisory notifying localities that the 2024 November General Election is set up in Enhanced Ballot, follow the steps detailed for Manually Emailing Voters, a one-pager that will be attached to the advisory.



★ VIRGINIA ★
DEPARTMENT *of* ELECTIONS

Official ELECT Advisory

DATE: August 27, 2024

SUBJECT: [FINAL REMINDER!] - "Email From Email Address" Setting within Enhanced Ballot

WHY THIS IS NEEDED: VA Code § 24.2-706(F) states that when an absentee ballot is emailed to a voter, "Such material shall be sent using the official email address or fax number of the office of the general registrar published on the Department of Elections website." Receiving this advisory means that your locality **has not set up or has not completed set up of** the "Email From Email Address" in Enhanced Ballot. Without authorizing Enhanced Ballot to send emails from your domain, voters are receiving their absentee ballot notification emails from noreply@ballot.elections.virginia.gov, which does not comply with VA Code.

[IMAGE REDACTED]

HOW THIS AFFECTS YOU: **Moving forward, Enhanced Ballot must be authorized to send emails from the local domain or the locality cannot use Enhanced Ballot to auto email UOCAVA and ADA voters. Rather, the locality will have to manually send email notifications to the voters directing them to their online ballot.**


ACTION ITEMS: **As soon as possible, but no later than Friday, August 30, 2024:**

1. Discuss with your IT staff authorizing Enhanced Ballot to send emails from your domain. This is done by adding /updating an SPF (Sender Policy Framework) record on your Domain Name System (DNS) registration.

2. Email support@enhancedvoting.com to request locality specific instructions from Enhanced Voting Support to provide to your IT staff.
3. After the initial instructions are sent, there will be follow up steps that will need to be completed. Work with Enhanced Voting and your IT staff to ensure authorization is complete before the start of early voting on Friday, September 20, 2024.

CONTACT: support@enhancedvoting.com

ADVISORY NUMBER:

 ~~COMM-715~~ - [FINAL REMINDER!] - "Email From Email Address" Setting within Enhanced Ballot **CLOSED**